Warranty

OLALITIO MAKES THIS LIMITED WARRANTY TO THE ORIGINAL RETAIL PURCHASER OF THIS BATTERY. THIS LIMITED WARRANTY IS NOT TRANSFERABLE OR ASSIGNABLE.

1. How Long Does this Warranty Last

Olalitio S.L. provides consumers 3 years manufacturer's warranty in addition to the legal warranty.

The warranty period starts from the date of delivery note.

The warranty period is not extended after replacement or repair appears.

This warranty is valid for all Olalitio batteries with a date of purchase on or after 18/10/2021. Excluded are accessories, consumables and other attachments to the battery.

2. How to Get Warranty Service

Contact Olalitio service center(contacto@olalitio.com) by email directly or no later than 10 days after the defect or abnormality occurs.

Warranty Request Form
*Name: First / Last
*Email Address:
*Invoice Number:
*Battery Model:
*Purchase Date:
*Dealer's name(Final customer only):
*Phone Number:
*Address:
*Reason for warranty request:
Pictures or videos are also expected if possible.

When you get any question after purchasing our batteries, we will help you to solve it by email or telephone within 48 hours.

Under this warranty, the liability of Olalitio is limited to replacement, repair and refund of the battery.

First 30 days: Refund of original purchase price with return of battery
30 days to 2 Years: We will repair battery free of charge. If repair is not possible free battery replacement will be provided.

All defective batteries,under warranty become the property of Olalitio.

3. What is not Covered

The warranty promise will not cover consequential damages and or defects below(but not limited to):

(a)Accidents, misuse, abuse, abnormal use, water damage, abnormal conditions, alterations to the battery;
(b) Damage due to improper installation, operation, maintenance, and or storage;
(c) Any damage to battery from uses other than the intended purposes;
(d) Unauthorized opening, tampering, or modification of the battery;
(e)Damage in handling, including damage encountered during shipment ;
(f) Malfunction of other connected devices.

4.Claim

Olalitio reserves the right to deny a warranty claim if the copy of the invoice cannot be provided.

The condition for a warranty claim is a defect or a malfunction which no longer allows the intended use of the battery.

In the events of a warranty claim, please contact us. To verify the warranty claim, the guarantor must be allowed to examine the batteries, by sending them. Secure packing must be taken to avoid damage to the batteries, in transmit.

5. Place of performance and jurisdiction

Spanish law applies to this warranty. In the event of disputes or complaints, the place of jurisdiction is in Zaragoza, Spain.

6. Olalitio Exclusive Right

The warranty clause does not apply to appearance of the battery.
The right to modify and definitively interpret this warranty clause belongs to Olalitio.

OLALITIO S.L.
Add: Polígono BTV, C/ Tamariz 62, La Puebla de Alfindén, 50171, ZARAGOZA, SPAIN.

Tel: +34 876434005
Email: contacto@olalitio.com